

Item No: 6c\_attach\_1

Date of Meeting: August 5, 2014

**Donnell E. Harvey** Regional Director Corporate Real Estate Delta Air Lines, Inc. P. O. Box 20706 Atlanta, GA 30320 T. +1 404 715 2371 F. +1 404 773 0901

M. +1 404 863 4173 donnell.e.harvey@delta.com

February 25, 2014

## **VIA EMAIL**

Mr. Mark Reis Port of Seattle Aviation Director 17801 Pacific Highway, South Seattle, WA 98158

Dear Mark,

Delta would like to thank you for the Port's continued support in meeting the needs of our international customers. The new Automated Passport Control Kiosks, staffing initiatives and way-finding measures have made the International Arrivals process much easier. Now that we have improved the passenger experience of the arrivals process in our current facility and advancing the building of a new world class arrivals facility, we would like to turn our attention to the departure process.

A few years ago, the Port pursued a project to upgrade the aesthetics of the South Satellite to improve the departures experience (CIP#800549). Due to infrastructure similarities, we understand that the Port decided to postpone the improvements to the South Satellite, until the North Satellite project was completed. While the full South Satellite program, as originally contemplated, would trigger necessary seismic upgrades, we would like to see the program scaled down to focus on the passenger experience elements. Those upgrades should include, flooring, wall coverings, seating, millwork and doors. As the primary departure point SEA-TAC's international passengers, we believe this would be a worthwhile investment.

Sincerely,

Donnell E. Harvey

Regional Director - Corporate Real Estate